

Ordering Information—All Prices are in Canadian Dollars—Minimum Order is \$20.00 before taxes, shipping and after discounts.
A \$10.00 service charged will be placed on all orders under the \$20.00 minimum

Return Policy—Due to the nature of our products we do not accept product returns.

Effective January 1, 2010 Shipping Charges are as follows:

Via CanPar Courier To Most Destinations in Canada

Within Ontario - 0 to 10 lbs - \$9.90 GST extra
11 to 20 lbs - \$12.79 GST extra
21 to 30 lbs - \$15.68 GST extra
31 to 40 lbs - \$18.57 GST extra

Outside of Ontario - 0 to 10 lbs - \$18.68 appropriate taxes extra
11 to 20 lbs - \$22.71 appropriate taxes extra
21 to 30 lbs - \$26.74 appropriate taxes extra
31 to 40 lbs - \$30.76 appropriate taxes extra

Continental USA - Via CanPar Courier to the Boarder then picked up by Fedex
0 to 10 lbs - \$19.61
11 to 20 lbs - \$25.96
21 to 30 lbs - \$34.56
31 to 40 lbs - \$43.59

Multiple boxes or shipments weighing more the flat rates listed above will be quoted at the time of invoicing. If it is required that your shipment be sent via Canada Post because you are outside of our flat rate shipping areas then we quote a rate at the time of invoicing.

Damaged Goods During Transport—If goods are damaged during transport and there are visible signs of damage to the box for example the box is wet and or stained due to product leakage and there is a strong aroma as if something has leaked, and or the box is crushed or looks as though it has been tampered with, then it shall be your responsibility to refuse the package. Insist that the box be returned to the sender. If you accept the package, open it and then find any damaged to the contents - please contact our office immediately to report the damage. Do not discard the damaged goods and or destroy the packaging and box that the goods came in. In most cases if we need to file an insurance claim with the courier company then an inspection agent will need to see the damaged goods.

When placing your order via e-mail please identify yourself: your name, your mailing address, your shipping address, your phone numbers - day, evening, cell

How to Order—By Telephone call Toll-free 1-888-832-8733 - Order Desk is Open 9:30 am - 2:30 pm eastern central time Monday - Friday
By E-Mail aroma@naturalsense.com - Simply type up your order in an e-mail body text style, list your products in a readable format - for example:

ITEM NUMBER	ITEM NAME	QUANTITY
2014	10 ml Lavender	4

Some of our customers create an order sheet of their own either in a Word or Excel Spread Sheet and merely attach the document to an e-mail.

If you order via e-mail we will honour a 2% discount on all items - even over and above items already on sale.

Out of stock items - we will do our best to inform you at the time of your order. We regret that we cannot track back orders. We advise that you check at a later date and re-order your item. Our minimum order policy does not apply when re-ordering out of stock items. We will ship your back order freight free up to 20 lbs.

How to Pay—We will create an invoice and let you know the exact total. Please note: We must receive payment before we ship the goods. We accept world wide - Visa, Master Card and PayPal. If you are outside of Canada then the currency exchange will be done through your credit card provider. We also accept Interac Email Money Transfers Canadian Banks Only. Business Cheques Canada Only. We accept Postal Money Orders or Western Union Money Transfers. If you are outside of Canada the payment must be in Canadian Dollars.

natural[®]
sense

Scentsational Spa[™]

Retail Catalogue

Contact Information

By Phone Local # 905-697-2424 Toll Free # 1-888-832-8733
By E-Mail aroma@naturalsense.com
By Fax 905-623-5608

Check our web site every month for Specials and Sale Items
www.naturalsense.com

Natural Sense - Essential Oil - Retail Price List - January 2008

Origin = Country of Origin

EM = Extraction Method VC = Vacuum CO2 Extraction SD = Steam Distilled CP = Cold Pressed SE/FG = Solvent Extraction (solvent is food grade) GC = Government Controlled

CODE = Please provide number when ordering

SIZING = millilitre - Please provide size when ordering

50% - Oils listed under this column are available in a 50% dilution of Jojoba Oil, making them more affordable

CT = Chemo Type ** Verbenone Type: O = Organic W = Wild N/A = Not Available

ALL OILS ARE PURE UNADULTERATED, THERAPEUTIC GRADE and FREE FROM PESTICIDES AND HERBACIDES

Prices Subject to Change Without Notice

Essential Oil Name—*Latin* Code 10 ml Code 30 ml

Balsam (Peru), *Myroxylon pereirae* 1901 1902